

Children's Health Insurance Program

Core CAHPS Questions

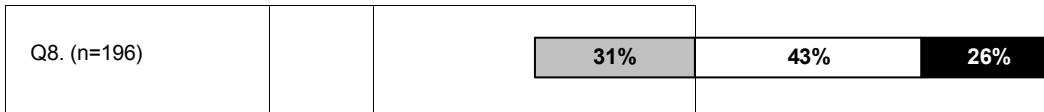
Questions 8, 12, 41, and 61

Rating Personal Doctors, Specialists, Health Care, and Health Program

This chart summarizes the responses to survey question 8, 12, 41, and 61, which asks clients to rate their personal doctor, specialist, health care, and health program.

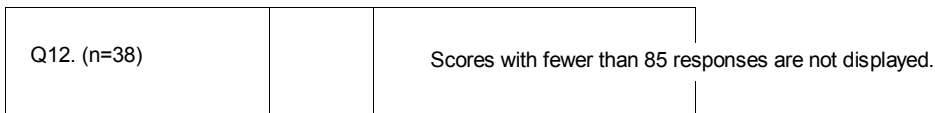
Rating Personal Doctors

Q8. "Use any number from 0 to 10 where 0 is the worst personal doctor or nurse possible, and 10 is the best personal doctor or nurse possible. How would you rate your child's personal doctor or nurse now?"



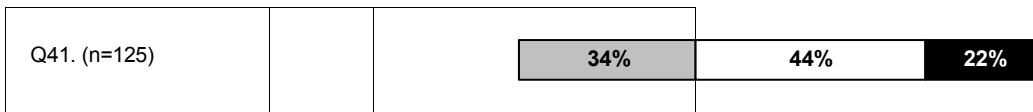
Rating Specialists

Q12. "Use any number from 0 to 10 where 0 is the worst specialist possible, and 10 is the best specialist possible. How would you rate your child's specialist?"



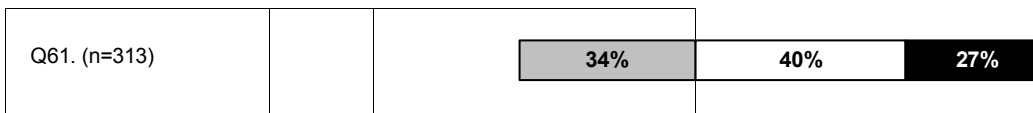
Rating Health Care

Q41. "Use any number from 0 to 10 where 0 is the worst health care possible, and 10 is the best health care possible. How would you rate all your child's health care?"



Rating Health Program

Q61. "Use any number from 0 to 10 where 0 is the worst possible experience, and 10 is the best possible experience. How would you rate your child's CHIP experience now?"



NOTE: Results presented in this report are based on the 2001 "Survey About Your Child's Health Care" CAHPS survey sponsored by the Washington State Medical Assistance Administration. To guard against inappropriate interpretation, scores are not displayed when there are fewer than 85 responses for a single survey item. The bar graphs show unadjusted proportions for each response category. Stars are not presented because there is no comparison group. Due to rounding, some bars may not add up to 100%. Request "Detailed Methodology" for additional information.